



Postal Customer Questionnaire

1. Please check the appropriate box to indicate if you use the Permit Branch for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mail letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mail packages	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
e. Send Express Mail®	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Pick up mail from a Post Office Box	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Pick up mail from general delivery	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Buying Postal Money Orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buy stamp-collecting products	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Enter permit mailings Yes ☐ No ☒

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☐ No ☒

b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☒

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices: _____

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3. If you receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Falls Church Main Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☐

Please explain. MAIN OFFICE LOCATION IS NOT AS CONVENIENT AS
PIMMIT BRANCH

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if the <> Station/Branch is discontinued?

Yes ☐ No ☒

Name: [REDACTED]
(please print your name)

Address: [REDACTED]

Telephone number: [REDACTED] Date: 01-08-10

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire by January 19, 2010 to the following address:

Post Office Review Coordinator
PO Box 3603
Winchester, VA 22604-2593

8 January 2010

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12
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Post Office Review Coordinator
Post Office Box 3603
Winchester, VA 22604-2593

Ladies and Gentlemen:

This letter is in response to your Post Customer Questionnaire and accompanying correspondence, dated January 7th, 2010.

We have maintained a Post Office Box at the Pimmit Branch for more than twenty years. The location and convenience of that Branch are unparalleled. Furthermore, our extensive list of correspondents address us at that Post Office Box. While we appreciate—particularly in this economy—that consolidation may be in order, we appeal for continued operation of the Pimmit Branch. The recent reduction in hours has not measurably impacted the quality of service we receive there; and, we would rather see an additional scaling-back versus complete shuttering of the Branch.

In event the US Postal Service concludes that closure of the Pimmit Branch is inevitable, we would ask for liberal advance notice. We maintain an extensive stock of printed materials for our business activities, all of which will need to be re-printed with a new address. That takes a substantial investment of time, effort, and expense...to which we are opposed, especially in this difficult financial environment. Thank you for your consideration.

Should you have comments, questions, or desire further information, please telephone me at [REDACTED] or connect via e-mail to [REDACTED]

Very truly yours,

[REDACTED]

enclosure

[REDACTED]



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June 10, 2010



Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Pimmit Branch, Falls Church, VA. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

You expressed concern about reprinting business stationary and envelopes. You would not be expected to incur the cost of reprinting your business stationary and envelopes right away. You should be able to exhaust your current supply and just notify your customers of your new address in your every day correspondence with them. If a decision is made to actually close the Pimmit Branch, we will give as much of an advance notice as possible in order to minimize the impact to our customers.

A reduction of the hours the retail windows were open has been implemented at the Pimmit Branch. This was due to the fact that the hours of operation were not being supported by customer traffic or revenue transactions. In the final analysis, all cost associated with operating the Pimmit Branch will be taken into consideration, including lease cost which is usually a high dollar item.

If it is determined that a discontinuance of the Pimmit Branch should be pursued, a proposal will be written and forwarded to USPS Headquarters for final approval. If USPS Headquarters feels the proposal is warranted, a final determination will be written. Affected customers will be notified if a decision is made to discontinue the Pimmit Branch.

If you have additional questions or comments, please feel free to contact Donna Bradley, Postmaster, Falls Church, VA at 703 -532-8504.

Sincerely,

Robert S. Gingell
Sr. Manager, Post Office Operations
8409 Lee Highway
Merrifield, VA 22081-9998

Postal Customer Questionnaire

1. Please check the appropriate box to indicate if you use the Permit Branch for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mail letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mail packages	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Send Express Mail®	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Pick up mail from a Post Office Box	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Pick up mail from general delivery	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Buying Postal Money Orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buy stamp-collecting products	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Enter permit mailings Yes ☐ No ☒

Nonpostal Services

a. Picking up government
forms (such as tax forms) Yes ☒ No ☐

b. Assisting senior citizens,
persons with disabilities, etc. Yes ☐ No ☒

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☒

If yes, which offices: _____



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ITEM NO. 12
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3. If you receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Falls Church Main Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☐

Please explain: _____

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if the <> Station/Branch is discontinued?

Yes ☒ No ☐

Name: _____
(please print your name)

Address: _____

Telephone number: _____ Date: 1/11/2010

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire by January 19, 2010 to the following address:

Post Office Review Coordinator
PO Box 3603
Winchester, VA 22604-2593

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To: The US Postal Service

[REDACTED]

Date: 1/11/2010

RE: Closing the Pimmit Branch

Dear Sir or Madam,

It has come to my attention that USPS is considering closing the Pimmit Branch. I would like to express my concern with this decision. I have a small business [REDACTED]
[REDACTED] I have three retail stores and an ecommerce business. As part of my business, I ship a significant number of priority packages and envelopes (both domestically and internationally). I am often in the branch 1-2 times a day, sometimes 5 days a week. From the constant volume of traffic in the branch throughout the day, it appears that there are many, many people who use the office as well.

Closing the branch would significantly impact my use of USPS for my shipping needs. The traffic to the main post office would make my trips prohibitively long. As a result, I would most likely utilize UPS and FedEx for all of my shipping.

My brother is a Letter Carrier with USPS in Texas and I very much want to support the business; however, I have to run my business and the loss of time which would be required to use the main post office would require me to switch most of my business.

I understand that USPS has to make a lot of cost management decisions. I hope you find it cost justifiable to leave the Pimmit Branch open.

Sincerely,

[REDACTED]



June 10, 2010

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Pimmit Branch, Falls Church, VA. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

You stated that the discontinuance of the Pimmit Branch would impose a hardship on you since you operate several businesses in the area and have an ecommerce business. You further stated that it may force you to utilize our competitors more. If a decision is made to close the Pimmit Branch, we could have a representative from our Sales Group contact you to explore ways to retain your business.

The Postal Service has developed a number of convenient options that can save customers a trip to the Post Office. For instance, customers can buy stamps online on our Web site at www.usps.com, by phone at 1-800-STAMPS24, or by mail. Stamp orders are delivered directly to customer mailing addresses. Our Click-N-Ship online mailing service will calculate and print mailing labels with postage. It also offers free Delivery Confirmation or Signature Confirmation as an option. Free carrier pickup may be requested online and is available with Express Mail Overnight Guaranteed, Priority Mail and International Mail. Customers can also place their mail on hold, file a change-of-address order, or request redelivery of an item of which a notice was left my calling 1-800-ASK-USPS or visiting www.usps.com.

If it is determined that a discontinuance of the Pimmit Branch should be pursued, a proposal will be written and forwarded to USPS Headquarters for final approval. If USPS Headquarters feels the proposal is warranted, a final determination will be written. Affected customers will be notified if a decision is made to discontinue the Pimmit Branch.

If you have additional questions or comments, please feel free to contact Donna Bradley, Postmaster, Falls Church, VA at 703 -532-8504.

Sincerely,

Robert S. Gingell
Sr. Manager, Post Office Operations
8409 Lee Highway
Merrifield, VA 22081-9998



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Postal Customer Questionnaire

Please check one (1) box and sign the back of indicate if you use the United States Postal Service for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mail letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mail other items	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Buy Certified Mail™, Registered Mail™, insured mail, Delivery Confirmation™, or Signature Confirmation™	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
e. Send Express Mail®	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Pick up mail from a Post Office Box	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Pick up mail from government delivery	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Buying Postal Money Orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buy stamp collecting products	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

Enter business reply Yes ☐ No ☒

Nonpostal Services

a. Filing US government forms (such as tax forms) Yes ☐ No ☒b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☒

If yes, please explain:

2. Do you visit another Post Office during business hours when traveling to or from work, or shopping, or for personal needs?

Yes ☒No ☐

If yes, which office:

Name:



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If you have any suggestions, there will be no charge to your delivery service. Submit your suggestions to: Post Office
or service in general may very well be. Complete this section. How do you think Post Office is working as the Post Office? What
Office will compare to your current service?

Below: ☐ Just as Good ☐ No Change ☐ Worse ☐

Please explain: _____

4. Do you currently do local businesses in the community?

Yes ☒ No ☐

If yes, would you not like to use them? (If no, no further action needed?)

Yes ☒ No ☐

Name

[Redacted Name]

Address

[Redacted Address]

Telephone number

[Redacted Telephone Number]

Date 1/19/2010

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire by January 19, 2010 to the following address:

Post Office Review Coordinator
PO Box 3603
Winchester, VA 22604-0363

I lived here since 1958 and the Post office has
always been here. It is part of the community and I
know the people working there.

I did not receive this information in the mail. A friend got
it thru E-mail thru [Redacted]
Was told By Fair Church Mani Monch Golder wife at
Hills Branch for Donna Bradley.

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June 10, 2010



Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Pimmit Branch, Falls Church, VA. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

You stated that you did receive a questionnaire in the mail about the potential closure of the Pimmit Branch Post Office. Questionnaires were available for the customers that utilized the Pimmit Branch. Each Post Office Box customer received a questionnaire and questionnaires were available for walk in customers at the retail unit from January 7, 2010 to January 21, 2010.

If it is determined that a discontinuance of the Pimmit Branch should be pursued, a proposal will be written and forwarded to USPS Headquarters for final approval. If USPS Headquarters feels the proposal is warranted, a final determination will be written. Affected customers will be notified if a decision is made to discontinue the Pimmit Branch.

If you have additional questions or comments, please feel free to contact Donna Bradley, Postmaster, Falls Church, VA at 703 -532-8504.

Sincerely,

A handwritten signature in dark ink, appearing to read "R. S. Gingell".

Robert S. Gingell
Sr. Manager, Post Office Operations
8409 Lee Highway
Merrifield, VA 22081-9998



Postal Customer Questionnaire

1. Please check the appropriate box to indicate if you use the Permit Branch for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
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c. Mail packages	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Send Express Mail®	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Pick up mail from a Post Office Box	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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i. Buy stamp-collecting products	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Enter permit mailings Yes ☐ No ☒

Nonpostal Services

a. Picking up government
forms (such as tax forms) Yes ☐ No ☒

b. Assisting senior citizens,
persons with disabilities, etc. Yes ☐ No ☐

If yes, please explain: The Permit Branch performs
a valuable service especially to senior
citizens and please keep it open.

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices: _____

3. If you receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Falls Church Main Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☒

Please explain: I need a post office Box
and moving this to another Office
will have a horrible and terrible
effect on me personally

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if the <> Station/Branch is discontinued?

Yes ☐ No ☒

Name: [REDACTED]

(please print your name)

Address: [REDACTED]

Telephone number: [REDACTED] Date: 1/12/10

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire by January 19, 2010 to the following address:

Post Office Review Coordinator
PO Box 3603
Winchester, VA 22604-2593

I run a very small publishing (Book)
company and ~~was~~ moving my P.O. Box
to Another office would have a
terrible consequence on my business.
I would only be able to pick up
my mail once or twice per month,
at the new location because it is
too far to be convenient. Please keep
it OPEN!



June 10, 2010

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Pimmit Branch, Falls Church, VA. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

You expressed concern over the level of assistance provided to the elderly. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery services. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. Elderly customers should expect the same level of assistance and helpful service from the surrounding post offices.

The Postal Service has developed a number of convenient options that can save customers a trip to the Post Office. For instance, customers can buy stamps online on our Web site at www.usps.com, by phone at 1-800-STAMPS24, or by mail. Stamp orders are delivered directly to customer mailing addresses. Our Click-N-Ship online mailing service will calculate and print mailing labels with postage. It also offers free Delivery Confirmation or Signature Confirmation as an option. Free carrier pickup may be requested online and is available with Express Mail Overnight Guaranteed, Priority Mail and International Mail. Customers can also place their mail on hold, file a change-of-address order, or request redelivery of an item of which a notice was left my calling 1-800-ASK-USPS or visiting www.usps.com.

You further stated that the Pimmit Branch is convenient and having to rent a Post Office Box at another location would have a negative impact on your business. There are various locations to rent Post Office boxes, but the Falls Church Main Office located at 800 W. Broad Street is located less than two miles away.

If it is determined that a discontinuance of the Pimmit Branch should be pursued, a proposal will be written and forwarded to USPS Headquarters for final approval. If USPS Headquarters feels the proposal is warranted, a final determination will be written. Affected customers will be notified if a decision is made to discontinue the Pimmit Branch.

If you have additional questions or comments, please feel free to contact Donna Bradley, Postmaster, Falls Church, VA at 703 -532-8504.

Sincerely,

A handwritten signature in dark ink, appearing to read "R. S. Gingell".

Robert S. Gingell
Sr. Manager, Post Office Operations
8409 Lee Highway
Merrifield, VA 22081-9998



Postal Customer Questionnaire

Please check the appropriate box to indicate if you use the Permit Branch for the following services.

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mail letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mail packages	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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g. Pick up mail from general delivery	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Buying Postal Money Orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buy stamp collecting products	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Other postal services:

a. Enter permit mailings Yes ☒ No ☐

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☒ No ☐

b. Assisting senior citizens, persons with disabilities, etc. Yes ☒ No ☐

If yes, please explain _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices? _____



UNITED STATES
POSTAL SERVICE

BOOKET NO.

22043

TELEPHONE

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If you receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Falls Church Main Office will compare to your current service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☒

Please explain

Falls Church Main Office is not very organized or well-run (managed). Many times our office mail is lost and not delivered when I call to notify nothing is done and no records are kept. Our mail is often-times delivered damaged as well.

4 Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the Post Office Station/Branch is discontinued?

Yes ☐

No ☒

Name

[Redacted]

(Please print your name)

Address

[Redacted]

Telephone number

[Redacted]

Date

1/19/2010

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Please return your questionnaire by January 19, 2010 to the following address:

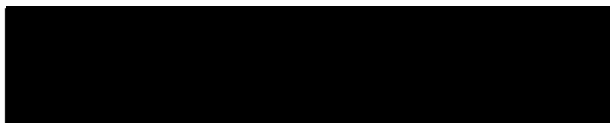
Post Office Review Coordinator
PO Box 3603
Winchester, VA 22604-2593

Please do not
close the Pimmit
Branch!





June 10, 2010



Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Pimmit Branch, Falls Church, VA. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

You stated that the Falls Church main office is not very organized or managed. Each post office is expected to be organized and efficiently managed. Your concerns about the Falls Church main office will be conveyed to the postmaster.

You further expressed concerns about lost and damaged mail. The Postal Service is aware of the frustration and disappointment caused when we do not live up to our commitment of safe and reliable mail service.

Reports of mail loss greatly concern us. Regrettably, when such instances are brought to our attention, there is no sure way of determining what may have happened. With the large volume of mail moving through our network each day, it is literally impossible to trace a single piece of regular First-Class Mail. Only Registered Mail, which is accounted for during its entire journey, can be accurately traced.

We appreciate your reporting this matter to us. It helps to know the kinds of difficulties our customers have so we can work toward improvements. The loss of any piece of mail is as disappointing to us as it is to you.

If it is determined that a discontinuance of the Pimmit Branch should be pursued, a proposal will be written and forwarded to USPS Headquarters for final approval. If USPS Headquarters feels the proposal is warranted, a final determination will be written. Affected customers will be notified if a decision is made to discontinue the Pimmit Branch.

If you have additional questions or comments, please feel free to contact Donna Bradley, Postmaster, Falls Church, VA at 703 -532-8504.

Sincerely,

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Robert S. Gingell
Sr. Manager, Post Office Operations
8409 Lee Highway
Merrifield, VA 22081-9998



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d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
e. Send Express Mail®	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Pick up mail from a Post Office Box	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Pick up mail from general delivery	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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i. Buy stamp-collecting products	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other postal services:

a. Enter permit mailings Yes ☐ No ☒

Nonpostal Services

a. Picking up government
forms (such as tax forms) Yes ☐ No ☒

b. Assisting senior citizens,
persons with disabilities, etc. Yes ☐ No ☒

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices: _____

-2-

3. If you receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Falls Church Main Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☒

Please explain:

It's A much longer walk

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if the <> Station/Branch is discontinued?

Yes ☐ No ☐

Name: _____
(please print your name)

Address: _____

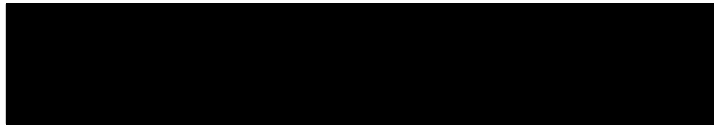
Telephone number: _____ Date: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire by January 19, 2010 to the following address:

Post Office Review Coordinator
PO Box 3603
Winchester, VA 22604-2593

22043
12
202



January 18, 2010

Ms. Donna Bradley
Postmaster
Falls Church, VA 22043

Dear Ms. Bradley:

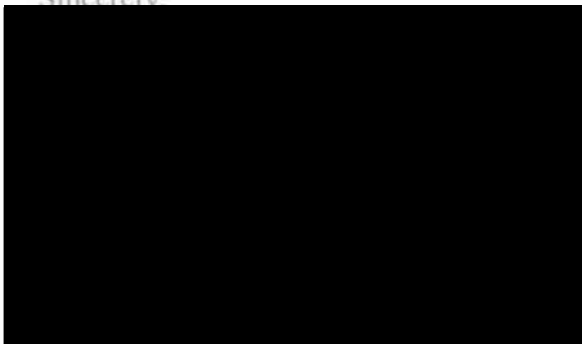
Today I learned through one of your post office box customers that the post office is being considered for consolidation.

We, of [REDACTED], are very concerned about this action. We are a neighborhood of 1600 homes. Many of our homes are occupied by elderly and infirm and other individuals without cars. Public transportation would be their only way to get to a post office. For those of us who drive, the 1.7 miles can take as much as a half hour in some traffic conditions.

You state in your letter that the business activities at the branch have declined. I believe you can attribute much of this to the fact that you closed the branch for Saturday hours during 2009. This caused many people in [REDACTED] to be upset.

Please let me know what we can do to convince you to keep the Pimmit [REDACTED] Branch open. We would be happy to attend a meeting or get signatures on a petition. We really need this post office branch.

Sincerely,

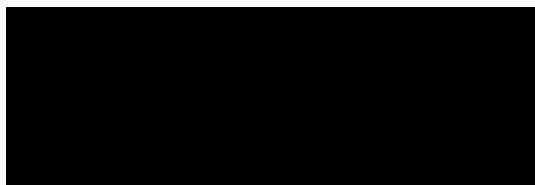


Cc: Roberts S. Gingell
Sr. Manager, Post Office Operations
8409 Lee Highway
Merrifield, VA 22081-9998

22043
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263



June 10, 2010



Dear Postal Customer:

Thank you for returning your questionnaire / letter concerning the proposed discontinuance of the Pimmit Branch, Falls Church, VA. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

You stated that your neighborhood is occupied by elderly, the infirm and other individuals without cars. The Postal Service has developed a number of convenient options that can save customers a trip to the Post Office. For instance, customers can buy stamps online on our Web site at www.usps.com, by phone at 1-800-STAMPS24, or by mail. Stamp orders are delivered directly to customer mailing addresses. Our Click-N-Ship online mailing service will calculate and print mailing labels with postage. It also offers free Delivery Confirmation or Signature Confirmation as an option. Free carrier pickup may be requested online and is available with Express Mail Overnight Guaranteed, Priority Mail and International Mail. Customers can also place their mail on hold, file a change-of-address order, or request redelivery of an item of which a notice was left by calling 1-800-ASK-USPS or visiting www.usps.com.

You also commented that the reduction in business activities at Pimmit is attributed to elimination of retail hours on Saturday. A review of the Pimmit Branch retail activities revealed that the hours of operation were not being supported by customer traffic or revenue transactions. Based on customer traffic and revenue, the retail operation was closed on Saturdays.

If it is determined that a discontinuance of the Pimmit Branch should be pursued, a proposal will be written and forwarded to USPS Headquarters for final approval. If USPS Headquarters feels the proposal is warranted, a final determination will be written. Affected customers will be notified if a decision is made to discontinue the Pimmit Branch.

If you have additional questions or comments, please feel free to contact Donna Bradley, Postmaster, Falls Church, VA at 703-532-8504.

Sincerely,

Robert S. Gingell
Sr. Manager, Post Office Operations
8409 Lee Highway
Merrifield, VA 22081-9998



Postal Customer Questionnaire

1. Please check the appropriate box to indicate if you use the Permit Branch for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mail letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mail packages	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Send Express Mail®	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Pick up mail from a Post Office Box	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Pick up mail from general delivery	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Buying Postal Money Orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buy stamp-collecting products	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other postal services:

a. Enter permit mailings Yes ☐ No ☐

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☐ No ☐

b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☐

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices: _____

3. If you receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Falls Church Main Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☒

Please explain: 1. Terrible Congestion; Traffic
2. Very limited parking
3. too small to handle more volume of cars & people
4. Hard to get in & out; actually dangerous

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if the <> Station/Branch is discontinued?

Yes ☐ No ☒

Name: [REDACTED]
(please print your name)

Address: [REDACTED]

Telephone number: [REDACTED] Date: 1/15/10

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire by January 19, 2010 to the following address:

Post Office Review Coordinator
PO Box 3603
Winchester, VA 22604-2593



June 10, 2010

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Pimmit Branch, Falls Church, VA. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

You stated that the traffic and congestion is terrible to get to the Falls Church Post Office. The Postal Service has developed a number of convenient options that can save customers a trip to the Post Office. For instance, customers can buy stamps online on our Web site at www.usps.com, by phone at 1-800-STAMPS24, or by mail. Stamp orders are delivered directly to customer mailing addresses. Our Click-N-Ship online mailing service will calculate and print mailing labels with postage. It also offers free Delivery Confirmation or Signature Confirmation as an option. Free carrier pickup may be requested online and is available with Express Mail Overnight Guaranteed, Priority Mail and International Mail. Customers can also place their mail on hold, file a change-of-address order, or request redelivery of an item of which a notice was left by calling 1-800-ASK-USPS or visiting www.usps.com.

You further stated that the Falls Church Post Office has very limited parking, is too small handle more volumes of cars, is difficult to get in and out and is actually dangerous. The planning for the new Falls Church Post Office took into consideration additional parking. Available parking spaces should not be an issue. The Ingress and Egress to the parking area is in compliance with all local ordinances and codes. During rush hour, it may be difficult to make left hand turns on to Broad Street. It is recommended to make right hand turns during the high traffic time period.

If it is determined that a discontinuance of the Pimmit Branch should be pursued, a proposal will be written and forwarded to USPS Headquarters for final approval. If USPS Headquarters feels the proposal is warranted, a final determination will be written. Affected customers will be notified if a decision is made to discontinue the Pimmit Branch.

If you have additional questions or comments, please feel free to contact Donna Bradley, Postmaster, Falls Church, VA at 703 -532-8504.

Sincerely,

Robert S. Gingell
Sr. Manager, Post Office Operations
8409 Lee Highway
Merrifield, VA 22081-9998



Postal Customer Questionnaire

1. Please check the appropriate box to indicate if you use the Pimmit Branch for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mail letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mail packages	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Send Express Mail®	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Pick up mail from a Post Office Box	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Pick up mail from general delivery	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Buying Postal Money Orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buy stamp-collecting products	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other postal services:

a. Enter permit mailings Yes ☐ No ☐

Nonpostal Services

a. Picking up government
forms (such as tax forms) Yes ☐ No ☐

b. Assisting senior citizens,
persons with disabilities, etc. Yes ☐ No ☐

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices: _____

-2-

3. If you receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Falls Church Main Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☐

Please explain. _____

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if the <> Station/Branch is discontinued?

Yes ☒ No ☐

Name: _____
(please print your name)

Address: _____

Telephone number: _____ Date: 1/7/10

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire by January 19, 2010 to the following address:

Post Office Review Coordinator
PO Box 3603
Winchester, VA 22604-2593

Please don't close the
post office! The new
location still has
horrible parking
and much longer
lines. I only go
there when I have to
on a Saturday.



June 10, 2010

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Pimmit Branch, Falls Church, VA. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

You stated that you never go to the Falls Church main office unless you have to because of long lines. The Postal Service™ shares the problem of occasional long lines with banks, supermarkets, and other retail outlets. Lines occur most often on Mondays, day after holidays, during lunch hours, and near closing times. We make a concerted effort to match our staffing schedules with the known peaks of customer traffic. To minimize wait time, we rely upon our Postmasters to take steps to remedy the situation and ensure that customers do not have to wait in line an unreasonable or excessive amount of time. The postmaster has been contacted about your concerns of long lines in the retail lobby.

The Postal Service has developed a number of convenient options that can save customers a trip to the Post Office. For instance, customers can buy stamps online on our Web site at www.usps.com, by phone at 1-800-STAMPS24, or by mail. Stamp orders are delivered directly to customer mailing addresses. Our Click-N-Ship online mailing service will calculate and print mailing labels with postage. It also offers free Delivery Confirmation or Signature Confirmation as an option. Free carrier pickup may be requested online and is available with Express Mail Overnight Guaranteed, Priority Mail and International Mail. Customers can also place their mail on hold, file a change-of-address order, or request redelivery of an item of which a notice was left by calling 1-800-ASK-USPS or visiting www.usps.com.

If you require Post Office Box Service, there are other options available other than the Falls Church Mail Post Office. The Dunn Loring Branch of Vienna Virginia is located only 2.2 miles away for your convenience.

If it is determined that a discontinuance of the Pimmit Branch should be pursued, a proposal will be written and forwarded to USPS Headquarters for final approval. If USPS Headquarters feels the proposal is warranted, a final determination will be written. Affected customers will be notified if a decision is made to discontinue the Pimmit Branch.

If you have additional questions or comments, please feel free to contact Donna Bradley, Postmaster, Falls Church, VA at 703-532-8504.

Sincerely,

Robert S. Gingell
Sr. Manager, Post Office Operations
8409 Lee Highway
Merrifield, VA 22081-9998



Postal Customer Questionnaire

1. Please check the appropriate box to indicate if you use the Permit Branch for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mail letters	<input checked="" type="checkbox"/> REGISTERED MAIL	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mail packages	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Send Express Mail®	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/> 2X MONTH	<input type="checkbox"/>
f. Pick up mail from a Post Office Box	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Pick up mail from general delivery	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Buying Postal Money Orders	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buy stamp-collecting products	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Enter permit mailings Yes ☐ No ☒

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☒ No ☐

b. Assisting senior citizens, persons with disabilities, etc. Yes ☒ No ☐

If yes, please explain: There are seniors daily I help w/ packages & has driven in my car with them following in their car when this Permit BRANCH is closed! I'm also a senior.

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices:

Only this one!

3. If you receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Falls Church Main Office will compare to your current service?

Better ☒ Just as Good ☐ No Opinion ☐ Worse ☐

Please explain: It's all I use. My identity was stolen and I must have my box. It is so very important to me.

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if the <> Station/Branch is discontinued?

Yes ☐

No ☒

** I would shop wherever my box is. Why run all over town.*

Name: [REDACTED]
(please print your name)

Address: [REDACTED]

Telephone number: [REDACTED] Date: Jan 8, 2010

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Please return your questionnaire by January 19, 2010 to the following address:

Post Office Review Coordinator
PO Box 3603
Winchester, VA 22604-2593

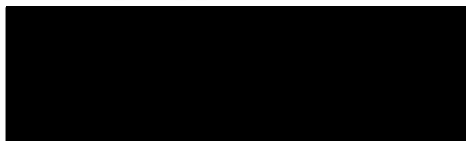
** Shutting down this Post Office will affect area businesses. I shop here, gas up my car and stop for coffee, I check my box daily. There are other ways to cut postal cost... this is not one of them.*

Thank You

[REDACTED]



June 10, 2010



Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Pimmit Branch, Falls Church, VA. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

You expressed concern over the level of assistance provided to the elderly. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery services. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. Elderly customers should expect the same level of assistance and helpful service from the surrounding post offices.

In addition, The Postal Service has developed a number of convenient options that can save customers a trip to the Post Office. For instance, customers can buy stamps online on our Web site at www.usps.com, by phone at 1-800-STAMPS24, or by mail. Stamp orders are delivered directly to customer mailing addresses. Our Click-N-Ship online mailing service will calculate and print mailing labels with postage. It also offers free Delivery Confirmation or Signature Confirmation as an option. Free carrier pickup may be requested online and is available with Express Mail Overnight Guaranteed, Priority Mail and International Mail. Customers can also place their mail on hold, file a change-of-address order, or request redelivery of an item of which a notice was left my calling 1-800-ASK-USPS or visiting www.usps.com.

If it is determined that a discontinuance of the Pimmit Branch should be pursued, a proposal will be written and forwarded to USPS Headquarters for final approval. If USPS Headquarters feels the proposal is warranted, a final determination will be written. Affected customers will be notified if a decision is made to discontinue the Pimmit Branch.

If you have additional questions or comments, please feel free to contact Donna Bradley, Postmaster, Falls Church, VA at 703-532-8504.

Sincerely,

A handwritten signature in dark ink, appearing to read "R. S. Gingell".

Robert S. Gingell
Sr. Manager, Post Office Operations
8409 Lee Highway
Merrifield, VA 22081-9998



22043
12
270

Postal Customer Questionnaire

1. Please check the appropriate box to indicate if you use the Permit Branch for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mail letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mail packages	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Send Express Mail®	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Pick up mail from a Post Office Box	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Pick up mail from general delivery	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Buying Postal Money Orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buy stamp-collecting products	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Other postal services:

a. Enter permit mailings Yes ☐ No ☒

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☒ No ☐

b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☐

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☒

If yes, which offices: _____

-2-

3. If you receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Falls Church Main Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☐

Please explain: _____

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if the Station/Branch is discontinued?

Yes ☒ No ☐

Name: _____
(please print your name)

Address: _____

Telephone number: _____ Date: 11/20/10

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire by January 19, 2010 to the following address:

Post Office Review Coordinator
PO Box 3603
Winchester, VA 22604-2593

This Post Office serves
well over 2,000 families
just in Pimmit alone.

Pimmit
PO
should
remain
open!!!

I was at the 8th Broad St
facility last sat.

opened late
only 2 people helping customers
very difficult to enter +

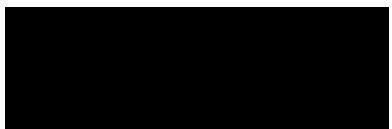
Si

exit 200 QF: 7
I would sooner drive all the way to Broad-
than use the new 800 W Broad-
on



22043
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272

June 10, 2010



Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Pimmit Branch, Falls Church, VA. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

You stated that you visited the Falls Church Main Office. It opened late on the day of your visit and there were only two clerks at the window. The postmaster will be notified of the late opening and she will reviewing the staffing to ensure it is at the proper levels.

You also mentioned that there were over 2000 families in the Pimmit [REDACTED] area. The Postal Service has developed a number of convenient options that can save customers a trip to the Post Office. For instance, customers can buy stamps online on our Web site at www.usps.com, by phone at 1-800-STAMPS24, or by mail. Stamp orders are delivered directly to customer mailing addresses. Our Click-N-Ship online mailing service will calculate and print mailing labels with postage. It also offers free Delivery Confirmation or Signature Confirmation as an option. Free carrier pickup may be requested online and is available with Express Mail Overnight Guaranteed, Priority Mail and International Mail. Customers can also place their mail on hold, file a change-of-address order, or request redelivery of an item of which a notice was left by calling 1-800-ASK-USPS or visiting www.usps.com.

If it is determined that a discontinuance of the Pimmit Branch should be pursued, a proposal will be written and forwarded to USPS Headquarters for final approval. If USPS Headquarters feels the proposal is warranted, a final determination will be written. Affected customers will be notified if a decision is made to discontinue the Pimmit Branch.

If you have additional questions or comments, please feel free to contact Donna Bradley, Postmaster, Falls Church, VA at 703-532-8504.

Sincerely,

Robert S. Gingell
Sr. Manager, Post Office Operations
8409 Lee Highway
Merrifield, VA 22081-9998



Postal Customer Questionnaire

1. Please check the appropriate box to indicate if you use the Pimmit Branch for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mail letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mail packages	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
e. Send Express Mail®	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Pick up mail from a Post Office Box	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Pick up mail from general delivery	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Buying Postal Money Orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buy stamp-collecting products	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Enter permit mailings Yes ☐ No ☒

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☐ No ☒

b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☒

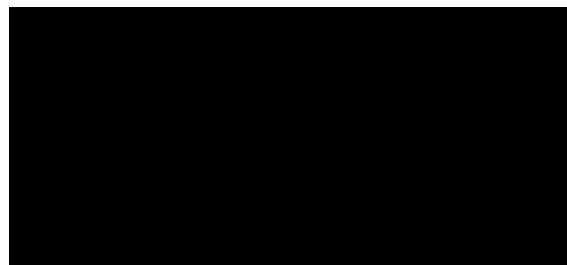
If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices: No. The Pimmit Post office is closest to where we live. We travel often and a P.O. Box is what we have used for years at the Pimmit Branch. There are no other post offices near or along the way to work. Please do not close the Pimmit Branch.



-2-

3. If you receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Falls Church Main Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☒

Please explain. It is considerably further and out of the way. There will be longer lines and it is harder to find a place to park.

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if the <> Station/Branch is discontinued?

Yes ☐ No ☒

Name: [REDACTED]
(please print your name)

Address: [REDACTED]

Telephone number: [REDACTED] Date: 10 JAN 10

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

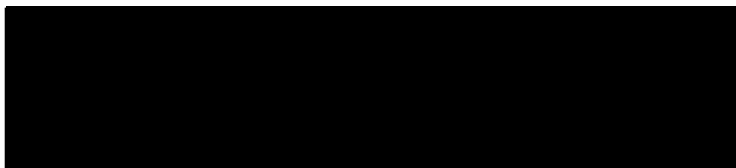
Please return your questionnaire by January 19, 2010 to the following address:

Post Office Review Coordinator
PO Box 3603
Winchester, VA 22604-2593

- Whenever we go to the Pimmit Branch, we also purchase items at Trader Joe's, next to the Post Office, or eat at Ledo's Pizza. We won't be doing this if the branch closes.
- We get more junk mail than 1st class mail and because we travel often, our home will be more at risk of a break-in. We can't be telling the post office to hold the mail all the time, so we use a P.O. Box.



June 10, 2010



Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Pimmit Branch, Falls Church, VA. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

You stated that parking is hard to find at the new Falls Church main post office and that it is further away. The Postal Service has developed a number of convenient options that can save customers a trip to the Post Office. For instance, customers can buy stamps online on our Web site at www.usps.com, by phone at 1-800-STAMPS24, or by mail. Stamp orders are delivered directly to customer mailing addresses. Our Click-N-Ship online mailing service will calculate and print mailing labels with postage. It also offers free Delivery Confirmation or Signature Confirmation as an option. Free carrier pickup may be requested online and is available with Express Mail Overnight Guaranteed, Priority Mail and International Mail. Customers can also place their mail on hold, file a change-of-address order, or request redelivery of an item of which a notice was left my calling 1-800-ASK-USPS or visiting www.usps.com.

If you require Post Office Box Service, there are other options available other than the Falls Church Mail Post Office. The Dunn Loring Branch of Vienna Virginia is located only 2.2 miles way for your convenience.

If it is determined that a discontinuance of the Pimmit Branch should be pursued, a proposal will be written and forwarded to USPS Headquarters for final approval. If USPS Headquarters feels the proposal is warranted, a final determination will be written. Affected customers will be notified if a decision is made to discontinue the Pimmit Branch.

If you have additional questions or comments, please feel free to contact Donna Bradley, Postmaster, Falls Church, VA at 703 -532-8504.

Sincerely,

A handwritten signature in dark ink, appearing to read "R. Gingell".

Robert S. Gingell
Sr. Manager, Post Office Operations
8409 Lee Highway
Merrifield, VA 22081-9998